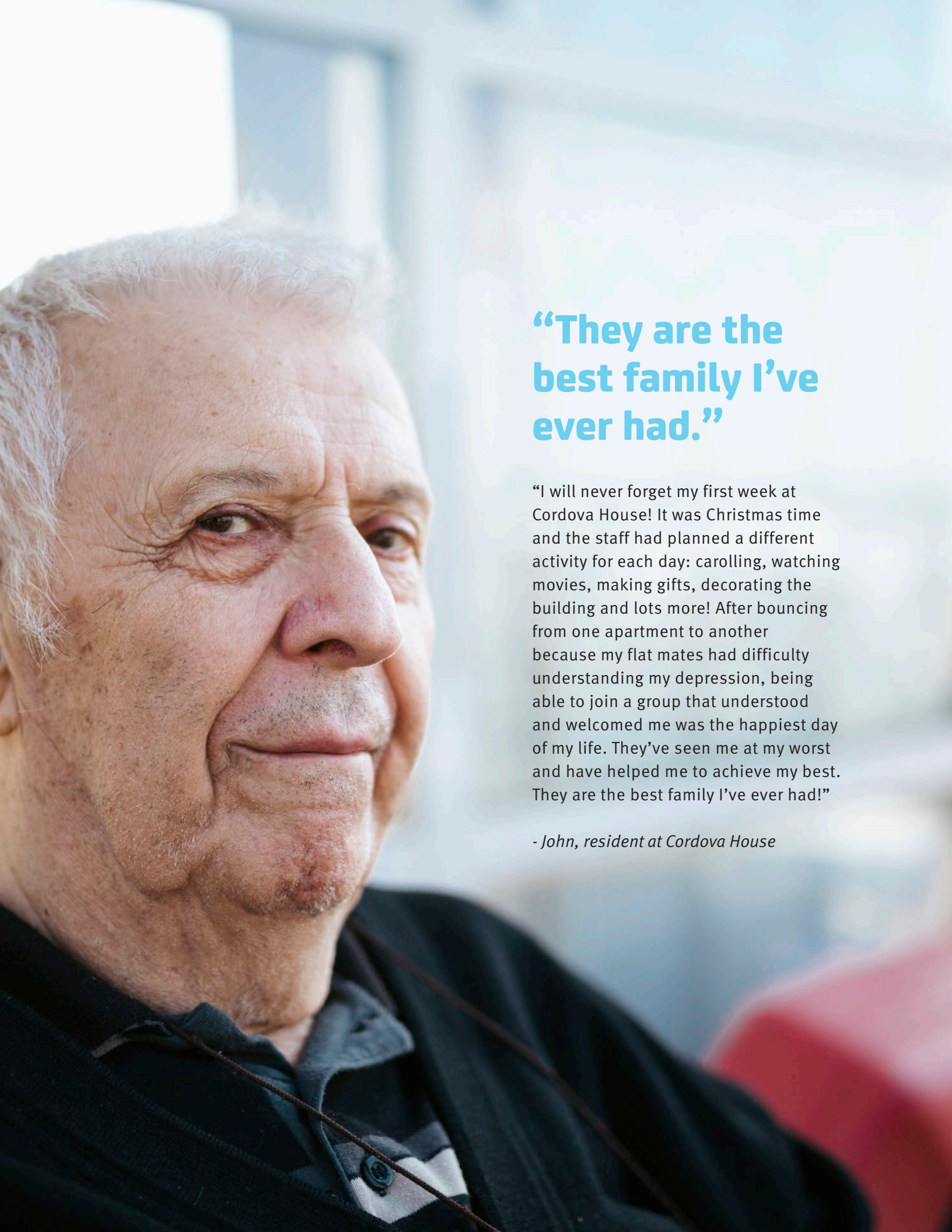


The Bloom Group Annual Report 2015-16





“They are the best family I’ve ever had.”

“I will never forget my first week at Cordova House! It was Christmas time and the staff had planned a different activity for each day: carolling, watching movies, making gifts, decorating the building and lots more! After bouncing from one apartment to another because my flat mates had difficulty understanding my depression, being able to join a group that understood and welcomed me was the happiest day of my life. They’ve seen me at my worst and have helped me to achieve my best. They are the best family I’ve ever had!”

- John, resident at Cordova House

“I can really enjoy my senior years”

“For the first time in years, I was able to buy some new clothes and even go on a trip to Vancouver Island. I had never felt like I had enough money to spend some of it on myself, but my Adult Guardianship worker helped me to reduce my debt and apply for government benefits that I didn’t know even existed. Thanks to them, I can really enjoy my senior years and don’t have to worry about becoming homeless!”

- Arlene, Adult Guardianship client



COMMUNITY



Jonathan Oldman
Executive Director



Franco Ferrari
President

Thank you for your commitment to our work. We are able to deliver essential services, offer effective support and make positive change in the lives of many because of your continued support.

As volunteers, staff, donors, project partners, funders, and board leadership we all contribute immeasurably through these challenging times.

The continuing impact of poverty, insufficient and inaccessible housing, and thinly stretched care systems moves us to not only expand our much needed services, but also to actively support the broader transformation of our social service systems. As we bring these strategies to

life we will continue to reach out and strengthen our relationships with all of you, our partners in building better outcomes for clients and community.

It has been truly inspirational to open 96 units of new affordable housing in the Downtown Eastside. If you remember last year at this time we had just completed the construction of what had been the former Remand Centre. Since then, a thriving new community of tenants has made “The View” their home. The name was chosen by tenants of the building, representing a positive new perspective and an inspiring outlook.

Our growing affordable housing portfolio now includes Nicholson Tower in Vancouver’s West End. Home to 220 low income residents, including seniors and individuals with disabilities, we’re beginning to develop community supports that will enhance tenants’ wellbeing, health, and experience of home.

We believe that if we collectively put the people we serve at the centre of coordinated and collaborative approaches, the outcome will be a safer and healthier community where everyone can thrive. Taking the opportunity to lead and participate in community initiatives aimed at solving service process issues is key to creating better care provision. We’re proud to be working closely with Vancouver Coastal Health, the City of Vancouver, BC Housing, and others to strengthen the broader mental health, end-of-life, and homelessness care systems.

To implement our strategic initiatives, we plan to continue to deepen and expand our work in the community. A year after the new Powell Place Women’s Shelter opened, we’re adding new practices and programs that reflect the

experience and aspirations of all the women we serve, and in particular the many residents who self-identify as Aboriginal.

Our Adult Guardianship program is growing rapidly, and now serves more than 1,200 vulnerable seniors. The year ahead brings much requested expansion of the program to new communities. We continue to seek opportunities to expand our housing portfolio and enhance our housing programs.

For over 25 years we have provided quality end-of-life care for the people of Vancouver and in particular for those who have lived in the margins. In 2016, we're launching a major renovation program at Cottage Hospice, developing a new volunteer program to enhance the experience of our patients, their family and friends, and starting plans to expand the capacity and scope of May's Place Hospice.

Much has been accomplished in the past year and much is underway for the future. As we move forward together building a stronger and more resilient community, we are confident in our shared goals and our ability to reach them. Thank you again for commitment and support.



For the women of Powell Place, many of whom live with the challenges of violence and abuse, addiction, and mental health issues, the safety and quiet of their new garden provides a much needed space for them to heal. Created with the support of our community and many volunteers, the garden contributes to each woman's sense of well being and belonging. Part of the original garden design, a trellis was created and built through the generosity of the family of Sioux MacLennan and dedicated to her memory. It will provide comfort and beauty for years to come.

Above: Bloom Group staff Megan and Justine volunteering their time in the garden

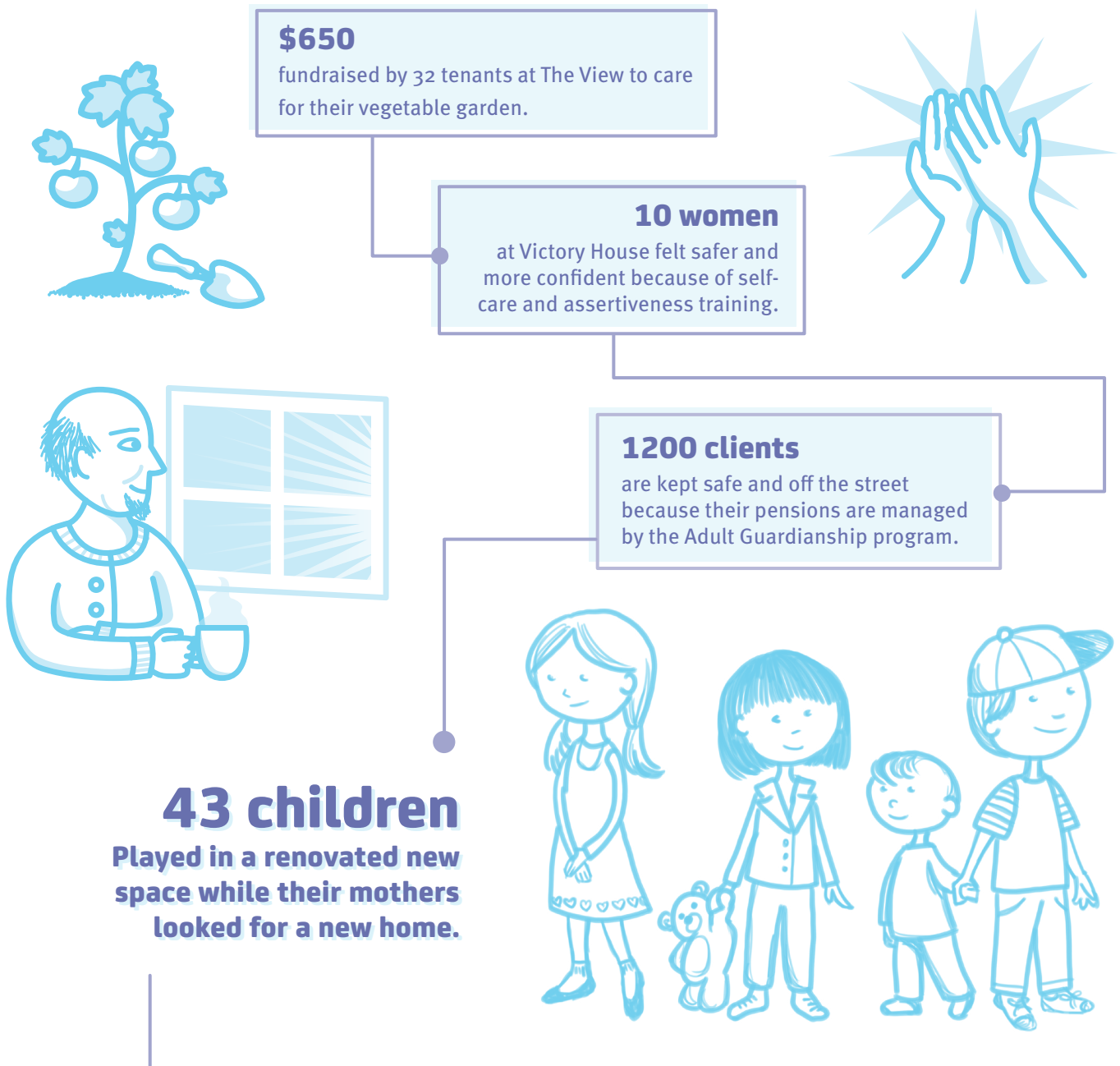
"We are grateful for this lasting tribute to a special family member who dealt with some of the challenges facing residents of the Downtown Eastside who are served by The Bloom Group. It gives us comfort that others like Sioux will be able to take refuge in this beautiful and tranquil haven."

- Judy Baldwin, Sioux's Aunt and former board member of The Bloom Group

SERVICES

This year over 2,000 people were served by The Bloom Group's emergency shelters and transitional housing for women; supported, mental health, and affordable housing; pension management program; and hospice end-of-life care. We delivered these services across 13 facilities, in Vancouver's Downtown Eastside, and across the region.

Beyond housing, medical care, and social supports provided, the special programs we offered because of your donations are what brought joy to the people we serve, significantly enhancing their quality of life.





Hundreds of culturally diverse meals
were prepared at Springhouse in a new kitchen.

92 new items of clothing
were donated to Cordova House to replace
the worn out clothing of 23 tenants.



25 birthdays
were celebrated at May's
Place and Cottage Hospice.

21 Yule Duel choirs

fundraised to support 60 people
receiving end of life care
at May's Place.



Thanks to our funders:



Thanks to our donors:

Sponsors:

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Blink
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Burst!
ClubCard
Cutler
Dignity Memorial
Georgia Straight
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Special Recognition

\$100,000.00 +

Anonymous

\$25,000+

Anonymous
Hockey Helps the Homeless
Louis Family
North Growth Foundation
Vancouver Foundation
Whittaker Chairtable Trust

\$5,000+

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625 Powell Street Foundation
Bridges Family Memorial
Foundation
Canadian Women's Foundation
Central City Foundation
City of Vancouver
Headwater Projects
Mount Seymour Resorts

\$1,000+

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Amanda Harradine &
Michael Geist
Ambleside Environmental
Andrew Mahon Foundation
Anglican Church Women - Diocese
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Anna Ho
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Calvin Tompkins

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Foundation
Sally Maclachlan
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Sean Fahy
St. Philip's Anglican Church
Sherrie Budai
Dr. Sheryl Tanco & Dr. Dean
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Susan Arnold
Susi Stefanon
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VanCity Community Foundation
Vancouver Pacific Lions Club
Watson Geopel LLP

Wayne Henderson & Susan Julnes
Wilson Heights United Church

\$500+:

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Ann Neumann
Anne Rydman
Annie Sam
Barbara & Albert Brett
Central City Films
Chris Gailus
City Spaces
Donna Hardie
Eric Van Iersel
Gregory F. Bridges
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Molly-Ann Barkley
Nijole Kuzmickas
Olivia Yih Foundation
Or Shalom Jewish Spiritual
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Paul Walden
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British Columbia
Richard & Wendy Twining
Dr. Sidney & Tyleen Katz
Simon Fraser University
Stephen Giblin
St. James Women's Guild
Suzanne Everett
Shirley Ladue
Team TELUS - Charitable Giving
Urban Barn
Valerie Hunter
Vancouver Talmud Torah
School-Social Fund
Vincent Wheeler & Peter
W. Cheng

\$200+:

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A. Dryvynsyde
Alf Strand
Andrea Barker
Andrew Baldwin
Angelo Barazzuol
Annabel St. John
Annina M. Bernardo
Azizah Rajwani
Barrie & Margaret Vickers
Bethany Lindsay
Burk & Agatha Kube
Dr. Brian Willoughby
Carlynn Fernandes
Carolyn Farr
Catherine Roberts
Catherine L. Robinson
Christina J. Burrige
Christine Rogers
Christopher Gray
Christopher Zuberec
Canadian Cobalt Productions
Corp.
C. Lawrence Ruddell
Claudia Sjoberg
Cliff Ronning
Cyrilika Slavic Chamber Choir
Society
Dale & Shirley Rasmussen
Diane King
Diane M. Bruce
Dianne Haag
Dennis Brusich
Dorothy Kaminski
Diane E. Allen
Dunbar Heights United Church
Edmund Livingston
Elizabeth Anne Lucas
Elizabeth Davies
Ernest J. Lovrich
George Lee
George Read
Giorgio Saviozzi
Glen Mitchell
Grace Kwok
Gwynneth Jones
Hans Heinrich Von
Tiesenhausen
Harley Rothstein & Eleanor
Boyle
Helga Fech
Hilda Dix
Hilde Colenbrander
Ivy Lee
Jim Houde
John Folka
The Joseph Segal Family
Foundation
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Larry Adams
Lesley Anderson
Leokadia Kaminski
Linda Hill

Lucy Orr
Margaret Fue
Maria Jotie
Marleen Morris
Mayzelle Allen
Maybelle Allwood
Michael Flynn
Nancy Brown
Nancy Dobie
Orla M. Robinson
Pacific Interchristian
Community Society
Peggy White
Peter & Joyce Goodwin
Portland Craft Ltd.
Raymond Chang
Robin J. Preston
Ronald Harrison
Ruth Kustner
Run Robson - Paying it Forward
Shelagh Hill
St. Faith's Anglican Church
St. George's Anglican Church
Women
St. James Anglican Church
Sue Bauman
Dr. Susan C. Burgess
Susanne Riley
Susan Sobat
Unifor National Office
Virginia Downes & Eric Harms
Wendy Williams
Yamaguchi University Hospital
Yip Family

In-Kind:

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Angela Deery
Anita Oh
Barbara Walasho
Bench Accountants
Bennett Chin
Beverly Delich
Cadeaux Bakery
Canadian Tire
Carley Akehurst
Carol Grexton
Cheryl Jacobsen
Circle Productions
COOP Demers
Danielle Van Zonten
De Cosmos Coop Village
Denna Matthews
Diane Hudson
Dunbar Heights United Church
Firehall Theatre
Gail Carney
Headwater Projects
Jaspaul Riak
John Reiling
Josephine DeVirgilio
Katherine McAusland
Kevin Hu
Kim Smart
L'Abbatoir
Landscape Supply

Laurie Playford
Lindsay Elliott
Lord Tennyson Elementary School
Maddy Cassels-Sword
Mali Bain
Marlin Travel
Marnie Boullard
Nicole Spencer
Noelia Brillan
PWL Partnership Landscape
Architects Inc.
Railtown Café
Rita Amezcua
Sam Broce
Sidhu Nursery
Susan Sharp
The Nex Level Training
Tracy Walker
Truffles Café
Two/Ten Foundation of Canada
Wendy Gelineau
Zara Thomas

Special thanks to:

625 Powell St. Foundation
Beauty Night
Beedie Development Group
BladeRunners
Capilano University
Chris Neary, Frank Strategy
Douglas College
Katherine Corden, BigLittle
Kiwassa Neighbourhood House
Kwantlen University
MadronaWorks
Michele Sutherland
Multitrends
Sean Stiller Photography
The Joe Family and Sunrise Foods
Tradeworks Training Society
University of BC
University of Fraser Valley
Valerie Hunter
Vancouver Master Gardeners
West Coast Beauty
West Vancouver Seniors
Activity Centre

Volunteers:

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Wayne Henderson, Vice President
and Treasurer
Dr. Sidney Katz, Secretary
Mary Anne Davidson, Director
Judith Baldwin, Director
Gregory Bridges, Director
Donna Hardie, Director
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Judi Lee
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Mikayla Shymka
Nancy Graham
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Sara
Shasta McRae
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Long time supporters (5+ years)

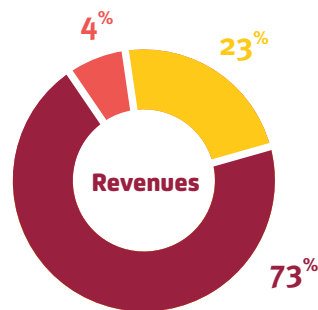
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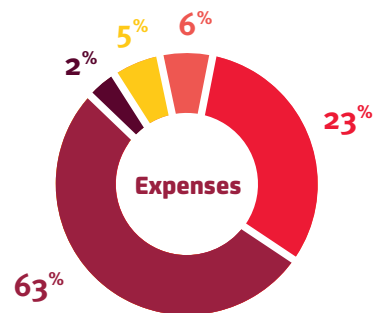
Financial Report - Year

Summarized Statement of Revenue and Expenses

	2016	2015
REVENUE		
Government Funded Programs	\$9,538,629	\$9,581,593
Rental and Other	\$3,053,436	\$2,450,916
Donations	\$530,812	\$336,219
TOTAL REVENUE	\$13,122,877	\$12,368,728
DIRECT CARE EXPENSES		
Wages and Benefits	\$8,179,018	\$8,085,572
Interest on Long Term Debt	\$268,075	\$198,096
Operational Costs	\$3,044,890	\$2,735,616
TOTAL DIRECT CARE EXPENSES	\$11,491,983	\$11,019,284
GENERAL AND ADMINISTRATION		
Wages and Benefits	\$817,762	\$772,338
Other	\$652,640	\$558,378
TOTAL ADMINISTRATION EXPENSES	\$1,470,402	\$1,330,716
TOTAL EXPENSES	\$12,962,385	\$12,350,000
BC Housing Adjustment	\$(83,044)	
Excess of revenue over expenses	\$77,448	\$18,728



- Donations³
- Rental & Other
- Government Funded Programs



- Interest On Long Term Debt
- General & Administration Other
- General & Administration Wages & Benefits
- Operational Costs
- Direct Care Wages & Benefits

Ending March 31, 2016

Summarized Statement of Financial Position

		2016	2015
Assets	Current	\$2,921,865	\$2,441,205
	Capital assets	\$16,748,538	\$17,223,307
	Other	\$828,069	\$1,407,140
		\$20,498,472	\$21,071,652
Liabilities	Current	\$3,787,065	\$7,376,800
	Long-term debt	\$8,082,277	\$4,961,268
	Other	\$7,038,578	\$7,220,480
		\$18,907,920	\$19,558,548
Net assets	Invested in capital assets	\$1,287,989	\$1,409,976
	Other	\$302,563	\$103,128
		\$1,590,552	\$1,513,104
		\$20,498,472	\$21,071,652

Summarized Statement of Cash Flows

	2016	2015
Operating activities	\$(319,746)	\$359,090
Investing activities	\$(331,656)	\$(3,366,916)
Financing activities	\$604,905	3,353,169
Change in cash for the year	\$(46,497)	\$345,343

Society Expenses

The Society's administration and management expenses (including fundraising costs) were 11.20% of total revenue during fiscal year 2016 (up from 10.76% in the prior year), which is considered by the Society to be within reasonable standards for social and healthcare charities.

1. Data for this financial report has been compiled by management from our audited financial statements. However, this financial report in itself has not been audited. A full copy of our audited financial statements is available from our Finance Manager, Sylvia Katz, at 604-606-0305.

2. Management's criteria for preparation of the summary financial statements were to provide condensed financial results in the Society published annual report.

3. The total amount of donations received during the year was \$654,538 (2015 - \$636,450), of which \$123,726 (2015 - 300,231) is included in deferred contributions.

“Thank you for making us feel important and loved.”

“I am so grateful to the staff at Springhouse whose kindness and support helped my two daughters and me at a very difficult time in our lives. Their family focus helped my children lead normal lives like nothing had changed while I worked with case workers to find a new job and housing that I could afford.

“Because they gave us a home, I began to feel healthier and less stressed and found more time to spend with my daughters and see the beautiful young women they’re growing up to be. Thank you for making us feel important and loved.”

- Jennifer, former resident at Springhouse





**You make it possible to provide
Community. Services. Together.
Thank you!**

“My family would like to express a heartfelt thank you for the incredible care and compassion shown to our mother during her stay at Cottage Hospice. When Mom left this world, her nurse dealt with her passing beautifully. As we understand is your practice, she covered our mother with a lovely quilt and ensured that we had all the time we needed to say our final farewells. It was very memorable and touching.

“Dying is a difficult and complicated process, most especially for those who are left behind. To ensure the dying person is as comfortable as possible in a beautiful environment is surely the most we could ask for. And that was our experience at Cottage Hospice –many, many thanks.”

- Lois and Wilfrid Reimer made a donation to The Bloom Group in memory of Anna

Thank You!



THE BLOOM GROUP
Community. Services. Together.

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Vancouver BC V6A 1G5
P. 604 606 0300
F. 604 606 0309
thebloomgroup.org